



Camping du Lac de Saint-Cyr – Sanitary Protocol

Update the 5th of July 2021.,



Thank you for choosing our campsite! The serenity of our customers is our priority, so we adopt a sanitary protocol for **the 2021 season**. This protocol may be modified according to the various government decisions taken.

We strongly recommend you to have your own hydro-alcoholic gel and wash your hands very regularly, for the sanitary quality during your stay.

All our teams are mobilized to make your stay an excellent one.

We rely on you to adopt barrier gestures and we remain at your disposal for any questions.

- Wearing a mask is mandatory for indoor areas (reception, toilets, grocery store);
- Please respect the distancing measures of at least 2 meters as well as the direction of movement in common places;
- We recommend that you download the "TousAntiCovid" app.

Reception

- ✓ The reception is disinfected every day;
- ✓ A hydro-alcoholic gel is available to you;
- ✓ For stays on a pitch, you have the possibility to pay off your stay before your arrival to avoid any waiting. You just need to request it by email;
- ✓ Favor payments during your stay by credit card;
- ✓ Please throw the masks and all risky waste (gloves, disinfection wipes, etc.) in the specific bin;
- ✓ The gym and the TV room are closed until further notice;

Sanitary bloc

- ✓ **Wearing a mask is mandatory in the corridors and common areas of the sanitary block;**
- ✓ Hydroalcoholic gel or soap are available to you;
- ✓ In the event of high traffic, some parts may be closed during disinfection;
- ✓ It is forbidden to stay in the corridors of the sanitary blocks;
- ✓ A specific trash can is made available to you for the management of high-risk waste;

Rental

- Exceptionally this year, **arrivals will be from 5:00 p.m.**
- Accommodation is subject to a specific cleaning procedure and a minimum period of 3 hours is respected between two rentals;
- Campers are invited to come to the campsite with their own linen (sheets, pillows, towels, tea towels, sponges, etc.) as well as their appropriate sanitary products;
- It's recommended to ventilate the accommodation everyday (windows open for at least 10 to 20 minutes in the morning and in the evening);
- An inventory will be made after your departure, proof of destruction of the deposit will be sent after your departure by email

Play area

- Sports equipment (rackets, balls,...) will be done at the reception with a time between each loan for disinfection.
- The playgrounds remain accessible;
- An entertainment program will be offered depending on health measures for summer 2021

Play swimming pool

- Leave your shoes outside or in your bag
- The practice of group games and contact sports are forbidden. Any object in the swimming pool are forbidden;

In case of suspicion during a stay

- We provide an isolation area for clients reporting symptoms;
- COVID alert call +33 800 130 000 ;
- Initiation of isolation procedures for people who have been in close contact with potentially infected people;
- Initiation of cleaning and disinfection procedures for the accommodation
- It is important to get involved, including the children, to ensure that these measures are effective.

We thank you for all the attention you will pay to maintaining hygiene and sanitary quality and we wish you a pleasant stay.

The Campsite Team