



## Camping du Lac de Saint-Cyr – Health Protocol

Our priority being the safety of our customers and our staff, we want you to have the safest stay as possible. To do this, we have adopted a strict health protocol, developed in connection with the health recommendations of the High Council of Public Health and our national federation: the FNHPA.

This protocol may be modified according to the government decisions taken. We strongly recommend **that you wear a mask, use hydro alcoholic gel and wash your hands very regularly** to ensure a healthy continuity throughout your stay. Here is the safety protocol and the measures adopted by our team further acquisitions. We trust that you will take them seriously we remain at your disposal for any need.

- The reception has been limited to a small group according to the measures in progress;
- Wearing a mask is compulsory in all interior areas (reception, sanitary facilities, grocery store);
- Please respect the distance measures of at least 1 meter between each individuals as well as the direction of circulation in common places;

### Reception

Reception is only accessible to one person per family at a time; it will be disinfected every day;

- A hydro alcoholic gel is available for use;
- For stays on a pitch, you have the possibility to pay your stay before your arrival to avoid waiting. You just need to request it by email;
- Prefer payments during your stay by credit card;
- Please let us know your arrival time by email [contact@campinglacsaintcyr.com](mailto:contact@campinglacsaintcyr.com) ;
- Please dispose of the masks and all hazardous waste (gloves, disinfection wipes, etc.) in the specific bin;
- The fitness and the TV room are closed until further notice;
- The water fountain will no longer be available at reception;
- Keys and badges are disinfected before each arrival and after each departure;
- We limit the reception to groups according to the measures in progress;

### Sanitary

- Wearing a mask is compulsory in the corridors and common areas of the sanitary;
- Hydroalcoholic gel is available for use;
- The direction of circulation within the sanitary blocks must be respected;
- New schedules are implemented to allow disinfection 3 times a day for 30 minutes; in the event of high traffic, some parts may be closed while disinfection takes place;
- It is forbidden to park within the corridors of the sanitary blocks;
- A specific bin is available for the management of hazardous waste;

### Rental

- Exceptionally this year, arrivals will be after **5 p.m.**
- The accommodation is subject to a specific cleaning procedure and a minimum period of 3 hours is acquired between two rentals;
- **Campers are invited to come to the campsite with their own linen (sheets, duvets, pillows, towels, tea towels, sponges, etc.) as well as their adapted sanitary products;**
- Blankets and pillows are removed from the accommodation, they will be available on request before your stay by email;
- It is recommended to ventilate the accommodation with regular ventilation (opening windows at least 10 to 20 minutes morning and evening);
- An inventory will be made after your departure. The deposit will be sent by email

### Play Area

- The use of the playground on the campsite will be limited to 6 people;
- No loan of sports equipment (rackets, balls, pétanque balls, etc.) will be possible at the reception
- The ping-pong tables, volleyball court and pétanque court remain accessible;
- An entertainment program will be offered depending on health measures between July 5<sup>th</sup> and August 29<sup>th</sup>

### Swimming pool

- Leave your shoes outdoors or in backpacks;
- The locker rooms will remain closed;
- The common areas are disinfected twice a day as well as the deckchairs. During this intervention we will close the pool for 30 minutes during the day;
- The practice of collective games and contact sports is prohibited, as well as any object in the water (inflatable buoy type, fries, etc.) except compulsory flotation means;
- The use of the swimming pool will be limited to 50 people

#### → In case of suspicion during a stay

- We provide isolation areas for clients reporting symptoms;
- COVID information line call 0800 130,000;
- Initiation of the isolation procedures for people who were in close contact with potentially infected people;
- Initiation of cleaning and disinfection procedures for accommodation

It's important to get involved, including children, to ensure the effectiveness of these measures. Indeed, health safety is everyone's business, and we must all stand together so that this situation quickly becomes a distant memory.

We thank you for all the attention you will pay to maintaining hygiene and the quality of the sanitaries and we wish you a pleasant stay.

**The team of the Camping du Lac de Saint-Cyr**